

BOILER AND HEATING

Service care contract

Plans and Pricing 2023



P: 01792 446 480
M: 07920 112 823



8 Pant-yr-Odyn, Sketty,
Swansea, SA2 9GR



info@quintheating.com
www.quintheating.com

ABOUT US

360° Home Heating Solutions

Established in 2013, Quint Heating Services Ltd is a small but growing company

From the very beginning, we have always taken great pride in our attitude towards professionalism, our customers and their homes requirements. Our staff are fully qualified, presentable, well-mannered and polite

We take training very seriously and continuously keep our staff up to date in an ever-changing industry



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SERVICE

Plans + Pricing

SERVICE LEVEL 1 - *STARTER

£ 6 . 99 + VAT: PER MONTH

» **Full annual gas boiler service**

*Average cost without service care package - £70.00 + vat

SERVICE LEVEL 2 - *ECONOMY

£ 15.00 + VAT: PER MONTH

» **Full annual boiler service**

*Average cost without service care package - £70.00 + vat

» **Unlimited number of callouts per year**

*Average cost without service care package - £50.00 +vat (+£30 per hour)

» **Parts and labour for repairs to your gas boiler**

* Average cost without service care package - £50.00 +vat (+£30 per hour
+ Parts are not included)



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S E R V I C E L E V E L 3 - * P L U S

£ 21.00 + V A T : P E R M O N T H

» **Full annual gas boiler service**

* Average cost without service care package - £70.00 + vat

» **Priority Service**

» **Unlimited callouts per year**

* Average cost without service care package - £50.00 + vat

» **Parts and labour for repairs to your gas boiler**

* Average cost without service care package - £50.00 + vat

» **Parts and labour for repairs to your heating controls**

* Average cost without service care package - Cost based on quote

» **Parts and labour for repairs to your heating system, inc - pipework, valves, radiators, cylinder etc**

* Average cost without service care package - Cost based on quote

» **Parts and labour for repairs to your unvented hot water cylinder**

* Average cost without service care package - Cost based on quote

* If your gas boiler is still under its manufacturer's warranty, we can offer service level 3 (Plus) excluding parts and labour for repairs to your gas boiler at **£18.00 + vat per month**



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TERMS AND CONDITIONS

This serves to disclose the terms and conditions of all boiler and heating service plan packages

1. The appliance will be serviced/inspected once a year by Quint Heating Services Ltd engineers.

2. The contract is valid for twelve months.

3. Cancellation of the contract is by written notification from either party.
» No refund will be made for any unexpired part of the contract.

4. We reserve the right to amend this agreement at its renewal date.

5. We will do all we responsibly can to carry out our obligations under the contract. However, we accept no responsibility for any delay arising, or any consequential loss of any kind.

Including but not limited to:

- » Obtaining spare parts
- » Inclement weather
- » Engineer sickness

6. This contract does not cover:

- » Defects on the appliances or heating system at the time this contract was made.
- » Trims, casings, decorative parts, fire radiants, coals, log effects, radiators or the replacement of an unserviceable / obsolete appliance.
- » Work carried out on the appliances or system by a third party.
- » Failure or damage caused by frost, scaling, aggressive, waters, flood, fire, civil disorder, wilful neglect or vandalism.
- » Repairs caused by the failure of the gas, water or electrical supply.
- » Any damage caused to property due to the failure of the appliance i.e., water damage.
- » Any under floor heating system, pipe work or control components.



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6. [Continued] This contract does not cover:

- » Any work resulting from the relocating or replacing of the appliance or failure to take responsible precautions to minimise damage to the appliances during these works or during a breakdown.
- » Pipework or cables buried in solid floors or contained within the fabric of the building.
- » Damage due to the appliance being in an unheated location without factory fitted or external frost protection.
- » Any part of an unvented hot water cylinder or controls unless an additional premium has been paid.
- » Any part of the gas, cold and hot water services of the property unless contained within the structure of the appliance covered.
- » Replacing any system inhibitors lost through general use, topping up or leaks on the heating system.
- » Replacement of batteries for wireless or digital system controls.
- » Upgrading of installations that do not comply with current gas regulations.

7. Responsibility for the moving of any object, clothing or materials preventing

access to the appliance and thus any damage that could occur, remains the sole responsibility of the customer or their tenant.

8. When an appliance is beyond economic repair or obsolete a discount will be applied should the customer choose us to replace the appliance.

IF YOU ARE UNSURE ABOUT ANY OF THE CONTENT OF OUR TERMS AND CONDITIONS, PLEASE CONTACT US AT: info@quintheating.com



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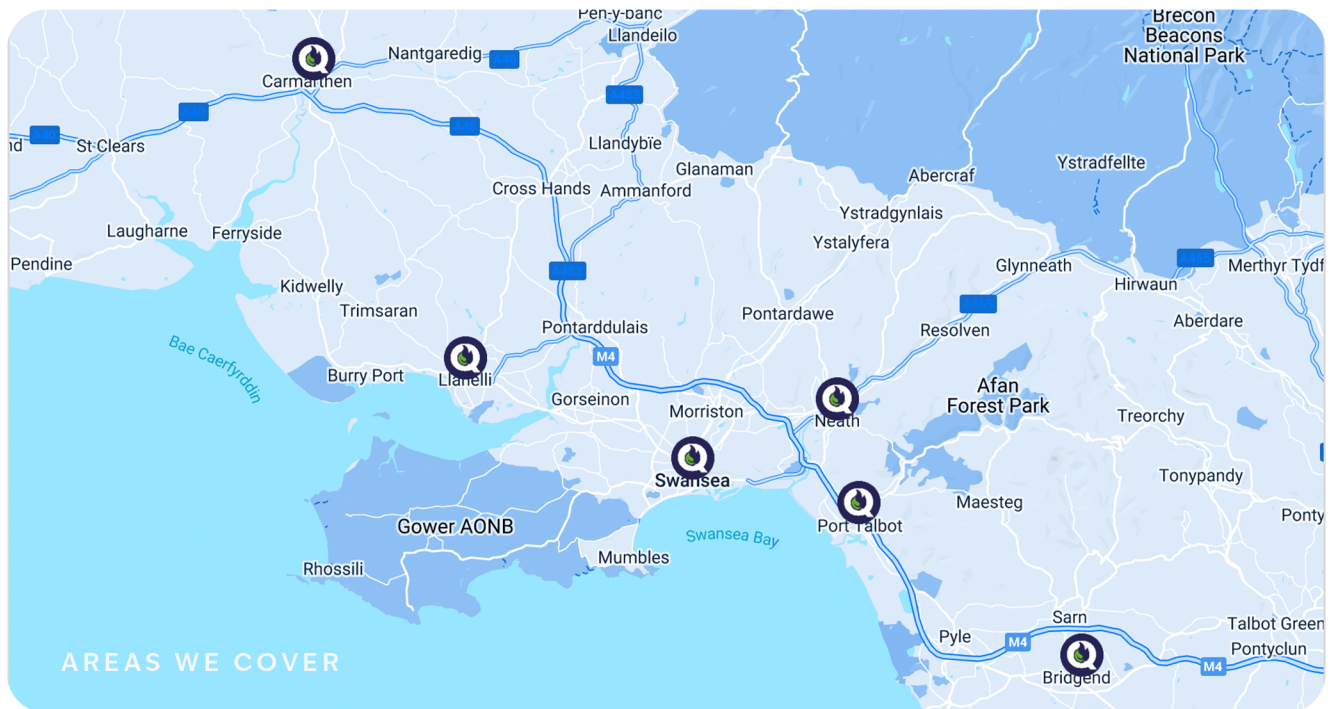
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CONTACT US

We are proud to support our clients across West Glamorgan and beyond - To book, or if you have any follow up questions on our service plans - Here's how to reach us...



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